



# The facts about CSS Getting info online

## Who should read this

Any member who would like access to their super details online.

## What is in this fact sheet?

- > What is an Access Number?
- > What can I do with an Access Number?
- > How do I get an Access Number?
- > Where can you get more information?

## What is an Access Number?

An Access Number will let you into Member Services Online, the secure part of our website, where you can find information about your super.

When you request an Access Number we will issue you with a temporary number and you will have 60 days to choose an Access Number of your own. You are the only person who will know your personalised number. CSS staff will not know either your temporary or permanent Access Numbers.

## What can I do with an Access Number?

With an Access Number you can:

- > find out the most up to date information about your super, and get your most recent Member Statement
- > update your contact details
- > perform instant online up-to-date calculations through the i-Estimator (projections are based on your most recent Member Statement)
- > access BPAY arrangements for surcharge, Leave Without Pay and Additional Death and Invalidity
- > find out about Contribution Premiums (ADIC)
- > choose how you want to receive the latest news about your super.

## How do I get an Access Number?

Phone us and we will give you one straight away.

## Where can you get more information?

**EMAIL** [members@css.gov.au](mailto:members@css.gov.au)

**PHONE** 1300 000 277

**FAX** 02 6272 9612

**MAIL** CSS  
PO Box 22  
Belconnen ACT 2616

**WEB** [www.css.gov.au](http://www.css.gov.au)

**Warning - This Document Contains General Advice or Information Only**

Any advice in this document has been prepared without taking account of your personal objectives, financial situation or needs. Because of this, you should, before acting on any advice in this document, consider the appropriateness of the advice, having regard to your objectives, financial situation and needs. You may wish to consult a licensed financial planner to do this.

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