



Accessing your super information online

Who should read this?

Any CSS member who would like access to their super details online.

What is in this fact sheet?

- > What you should know up front
- > What is an access number?
- > How do I get an access number?
- > What can I do in member services online?
- > Where can I get more information?

What you should know up front

It is important that you read the disclaimer at the end of this fact sheet. Before making any decisions, please read the **CSS product disclosure statement** and consider seeking advice from a licensed professional such as a financial planner, accountant or solicitor.

What is an access number?

An access number is your personalised login for member services online, the secure part of our website. Here you can find a range of services to help you manage your super.

How do I get an access number?

If you don't have an access number, or you've misplaced it, call us on 1300 000 277 and we can give you one over the phone.

What can I do in member services online?

In member services online you can:

- > use the i-Estimator to project your potential final benefit
- > update your address and choose how you want to receive news about your super
- > view and print your member statement
- > use BPAY to make payments for:
 - > supplementary contributions
 - > a surcharge debt
 - > your member contributions while on a period of leave without pay (LWOP) to count as service
- > change your access number.

Where can I get more information?

EMAIL members@css.gov.au

PHONE 1300 000 277

FAX 02 6272 9612

MAIL CSS
PO Box 22
Belconnen ACT 2616

WEB www.css.gov.au