



CSS deferred member

Find out what the different components of your Member statement are, how your benefit is calculated and how you can focus on getting the most out of the CSS.

Your  
Member Statement  
in **focus**



# Deferred Benefit Member Statement

1 July 2008 — 30 June 2009

Amounts on this Statement are based on information supplied by employers and may be subject to adjustment. Further information explaining parts of this Member Statement can be found in your Member Statement Guide provided in this pack.

Your details	
Name	Your membership commenced on
Date of birth	Do you have a benefit classification certificate (BCC)?
Account (AGS) number	Tax File Number provided
Remember to quote your AGS number when making enquiries about your superannuation.	Your preservation age
Date of exit	Your SIS upper limit
Contributions paid since 30/6/07	Your preserved benefit at 30/6/09
Ex-provident account member	Your restricted non-preserved benefit at 30/6/09
Investment option	Your unrestricted non-preserved benefit at 30/6/09
Minimum amount on exit	

## Your super account details

Your value in the Fund is made up of the following components:

Benefit component	What you would have been allocated on claim on 1/7/08	Contributions/ Amounts received 1/7/08 to 30/6/09	Fund earnings 1/7/08 to 30/6/09	Benefits withdrawn 1/7/08 to 30/6/09	What you would have been allocated on claim on 30/6/09
1. Your member component consisting of basic contributions and earnings and supplementary contributions and earnings					
2. Your productivity component					
3. Super co-contributions					
4. Transfer amounts					
5. Total equity (1+2+3+4)					

This document is part of your periodic statement for your CSS account and was prepared on 7 September 2009 by ABIA ABN: 48 882 817 243 AFSL: 238069 RSE Licence No: L0000397. Trustee of the CSS ABN: 19 415 776 361 RSE: R1004649. The components of your periodic statement are the Member Statement, Transaction Summary and Member Statement Guide. The Annual Report can be found at [www.css.gov.au](http://www.css.gov.au). Your Member Statement is an important document, please keep it in a safe place for future reference. If you misplace your Member Statement, you can download further copies from [www.css.gov.au](http://www.css.gov.au) using your access number. CSS data is provided to the government's actuary to calculate fund liabilities. It is provided in a format that prevents identification of individual records, keeping your privacy protected. The information in this Member Statement is general information only, and has been prepared without taking into account your personal objectives, financial situation or needs. You should consider any information in this statement in light of your own personal objectives, financial situation or needs. You may wish to consult a licensed financial planner to do this.

## Your death and invalidity cover

Please refer to your Member Statement Guide for further explanation. The invalidity and death benefits provided below are the default options provided by the CSS that are payable to either you or your dependants. Please refer to your Member Statement Guide to see if there are any other benefit options available to you. The amounts have been calculated assuming that your benefit would not be reduced because of the application of a BCC.

Your benefits if you are retired on invalidity	What you would have been allocated on claim on 30/6/09
Your options if you become an invalid	
Maximum pension	
Plus Lump sum	

Your death benefit	
Your eligible spouse's option if you die	What would have been allocated on claim on 30/6/09
Maximum pension	
Plus Lump sum	
OR	
Lump sum payable to your estate	

## Your surcharge debt

Your total surcharge debt from the Australian Taxation Office's (ATO) assessment of your surchargeable contributions.

Surcharge debt at 1/7/08	Surcharge debt incurred 1/7/08 to 30/6/09	Payments 1/7/08 to 30/6/09	Interest 1/7/08 to 30/6/09	Surcharge debt at 30/6/09

## Have you recently returned to eligible employment?

If you're a CSS deferred member and you return to Australian Government employment, you can return to the CSS as a contributing member, provided your new employer 'opt-in' to the CSS and you meet the eligibility requirements. Once you re-enter the CSS you are again considered to be a contributing member and your deferred membership ceases to apply. However, if your new employer participates in the PSS, you will have a three-month period in which to decide if you wish to transfer to the PSS with credits for your member, productivity and a notional employer component.

**Please note:** If you are approaching age 55 and are considering employment with the Australian Government on an on-going basis there may be an impact on your CSS deferred benefit. Please call us on 1300 000 277 to see how your benefit might be impacted.

### Contact us

**EMAIL** [members@css.gov.au](mailto:members@css.gov.au)

**PHONE** 1300 000 277

**TTY** 02 6272 9827

**POST** CSS  
PO Box 22  
Belconnen ACT 2616

**ADDRESS** Unit 4, Cameron Offices  
Chandler Street  
Belconnen ACT 2617

**WEB** [www.css.gov.au](http://www.css.gov.au)

**OVERSEAS CALLERS** 61 2 6272 9000

**FAX** 02 6272 9612

# 1. Your details

## Do you have a benefit classification certificate?

This section shows whether or not you have a benefit classification certificate (BCC). A BCC lists any pre-existing medical conditions that might affect your ability to work until retirement age. If you have one, you would have received it following your medical examination when you first joined the CSS.

If you have a BCC and the medical reason for a claim for invalidity or death benefits is related to a condition on your BCC, you or your dependants may not be eligible to receive full invalidity or death benefits. In some cases, the benefit is only a lump sum with no pension options.

The death and invalidity estimates shown on your Member Statement are calculated assuming that BCC restrictions don't apply.

The BCC will no longer apply if you have 20 or more years of CSS contributory membership.

## Your preservation age

Superannuation law places restrictions on when you can access superannuation benefits, especially lump sums. One of these restrictions is called your 'preservation age' and it is in addition to the other restrictions on withdrawing your benefit.

Generally, you need to have reached your preservation age before you can access any cash lump sum.

## Preservation age

Date of birth	Preservation age
Before July 1960	55
1 July 1960 – 30 June 1961	56
1 July 1961 – 30 June 1962	57
1 July 1962 – 30 June 1963	58
1 July 1963 – 30 June 1964	59
After 30 June 1964	60

**IMPORTANT – the following details are based on the assumption that you have NOT left the workforce.**

## Your preserved benefit at 30/6/09

Under Superannuation Industry (Supervision) Regulations (SIS), these amounts must remain preserved in the superannuation system until you:

- > reach your preservation age and permanently retire from the workforce
- > change employers after reaching the age of 60
- > reach the age of 65
- > die
- > become totally and permanently incapacitated
- > qualify for release on the grounds of severe financial hardship or specified grounds.

CSS rules prevent you from claiming your preserved benefit until you reach age 55.

While preservation rules may restrict the lump sum immediately payable, you can still claim your deferred benefit.

For more information on claiming your benefit see the **Preservation of benefits** fact sheet at [www.css.gov.au](http://www.css.gov.au).

### **Your restricted non-preserved benefit at 30 June 2009**

Restricted non-preserved benefits are super benefits that can be paid to you when you stop working in Australian Government employment, subject to CSS rules.

When you stopped CSS membership you chose to preserve (defer) your CSS benefit. This means no benefits are payable to you until you make an election to claim your benefit.

### **Your unrestricted non-preserved benefit at 30 June 2009**

Unrestricted non-preserved benefits are benefits that can be paid to you at any time, subject to CSS rules.

When you stopped CSS membership you chose to preserve (defer) your CSS benefit. This means no benefits are payable to you until you make an election to claim your benefit.

## 2. Your super details

### Components of your total benefit

#### **Investment option**

This section shows the investment option where your super was invested at 30 June 2009. You can choose to invest your super in the Default Fund or Cash Investment Option.

#### **Your member component**

Your member component is made up of your personal basic and supplementary contributions and accrued fund earnings (positive or negative) on those contributions.

#### **Your productivity component (if applicable)**

Your productivity component is made up of the amount your employer contributed each fortnight while you were a contributing member (less 15% contributions tax on payments made after July 1990) and any accrued fund earnings (positive or negative) on those employer contributions.

#### **Super co-contributions**

This section shows any Australian Tax Office (ATO) super co-contributions made and fund earnings (positive or negative) between 1 July 2008 and 30 June 2009.

If you were a contributing member and made personal contributions to your super in 2008/09 to get the super co-contribution, you won't receive the payment until after 30 June 2009 (so it won't be shown in this section). This is because you need to lodge your 2008/09 income tax return before the ATO can confirm you're eligible. When they

confirm you're eligible, they automatically calculate the amount and deposit it directly into the CSS.

### **Transfer amounts**

This section shows any amounts you've transferred from other super funds. When you take your CSS benefit, any transfer amounts will be paid to you as a lump sum. This is in addition to the benefit you accrued while you were a CSS member.

### **Total equity**

This section shows the total value of your equity at 1 July 2008 and 30 June 2009. It includes your member component, productivity component, super co-contributions and transfer amounts.

### **What you would have been allocated on claim on 1/7/08**

This is the notional amount that would have been paid to you if you chose to take your withdrawal benefit and it was processed on 1 July 2008.

### **Contributions/amounts received 1/7/08 to 30/6/09**

This section shows any personal basic, supplementary, productivity contributions and any super co-contributions and transfer amounts paid into your account between 1 July 2008 and 30 June 2009.

### **Fund earnings 1/7/08 to 30/6/09 (net)**

This column shows the fund earnings for the year, for each component of your benefit (for more information on performance see our **2008/09 Annual Report at [www.css.gov.au](http://www.css.gov.au)**).

ARIA determines an earning rate for the Default Fund and Cash Investment Option every business day. These rates are used to calculate entitlements for members exiting the CSS.

For deferred benefit members, the earnings are allocated to your account on the basis of the rates determined for that month.

### **Investment performance for 2008/09**

	1 year performance % to 30/6/09	3 year performance % to 30/6/09	5 year performance % to 30/6/09
Default Fund total return	-14.3	-1.4	4.3
Cash Investment Option total return	4.6	5.2	N/A

The rate of allotment of net earnings is calculated as the aggregate of the earnings rate calculated for each day in the period.

All performance information is after fees and taxes.

For more information about investments and investment options visit [www.css.gov.au](http://www.css.gov.au).

### **Benefits withdrawn 1/7/08 to 30/6/09**

If you've taken any part of your benefit during 2008/09, it will be shown here.

### **What you would have been allocated on claim on 30/6/09**

The amount stated in **Total equity** shows the amount that would have been paid to you if you had taken your

withdrawal benefit on 30 June 2009, and is based on amounts that would have been attributable to your account at that time.

Keep in mind that the amounts on which this information is based may change. You should get more information from us about your benefits before making a claim for your CSS entitlement.

## 3. Your death and invalidity benefit

As a CSS deferred benefit member, you or your eligible dependants automatically receive benefits in the event of your permanent invalidity or death.

The invalidity and death benefits shown on your Member Statement is the default option provided by the CSS. This is what you (or your dependants) will get if you (or they) don't select an alternative benefit option. Keep in mind, the amounts shown reflect your situation on 30 June 2009 and may change.

These amounts have been calculated assuming that your benefit would not be reduced due to any pre-existing medical conditions on a BCC. If you have a BCC, and would like to know the amount that would be payable on invalidity or death, call **1300 000 277**.

The following sections provide additional information about invalidity and death benefits.

### In the event of permanent invalidity

In the event of permanent invalidity you can choose to:

#### Option 1

Take the maximum pension option – this is the value shown on your Member Statement and provides you with the maximum pension payable. This includes an employer financed (indexed) standard pension and an additional (non-indexed) pension. The additional pension is purchased with your basic contributions and earnings. Any supplementary contributions and earnings and your productivity component (if administered by ComSuper) will be paid to you as a lump sum.

#### Option 2

Take an employer financed (indexed) standard pension and a lump sum made up of your member and productivity components (if administered by ComSuper).

If you have less than 15 years of contributory membership, and the medical reason for your invalidity retirement is related to a condition on your BCC, you also have the option of taking your entire benefit as a lump sum.

You can use the CSS **i-Estimator** to estimate your invalidity benefit and other benefit options at various dates. You'll need an access number to use this service. If you don't have an access number, or you've misplaced it, call **1300 000 277**.

For more information about this option, see [www.css.gov.au](http://www.css.gov.au) or call **1300 000 277**.

## How is an invalidity pension benefit calculated?

### Consumer Price Index (CPI)-indexed pension

Your CPI-indexed pension is based on your basic contributions and fund earnings accrued in the CSS at the date your invalidity benefit is approved.

This amount is multiplied first by 2.5 and then by a factor that is based on your age on the date of approval. You can find these factors at [www.css.gov.au](http://www.css.gov.au).

### Non-indexed pension

Your non-indexed pension is calculated by multiplying your basic contributions and fund earnings (on the date the invalidity benefit is approved) by a factor based on your age. You can find these factors at [www.css.gov.au](http://www.css.gov.au).

## In the event of your death

### If you die before claiming your deferred benefit

If you die while you're a deferred benefit member, the pension your eligible spouse(s) will receive will be a percentage of the invalidity pension you would have received if you'd retired on invalidity grounds. The various percentages are shown in the second column of the table on the right.

The potential invalidity pension would take into account any reduction in benefits that may apply if you have a BCC. Your eligible spouse can choose from similar benefit choices to those that would have been available to you if you'd retired for invalidity reasons. For example, if they decided to

take a standard CPI-indexed pension and a lump sum, they would be paid:

- > a pension of 67% of your potential invalidity standard CPI-indexed pension
- > 100% of the lump sum you would have received (that is, a lump sum of your member and productivity components).

If you die while you're receiving a CSS pension, your eligible spouse is entitled to receive a pension that's a percentage of the pension that was being paid to you at the time of death.

The percentage payable will depend on whether you choose the higher dependant pension option when you stop working. The various pension percentages are shown in the table below.

This table shows the percentage of pension payable where there's one eligible spouse and up to three eligible children. These amounts may change if there's more than one eligible spouse.

Calculation of spouse's pension

Number of dependants	Amount as a percentage of former member's standard rate pension	Amount as a percentage of former member's reduced rate pension*
Spouse only	67%	85%
Spouse and one child	78%	97%
Spouse and two children	89%	108%
Spouse and three or more children	100%	108%

\* These percentage rates apply to a member who elects for the higher dependant pension option when they retire.

### **Higher dependant pension option**

If you claim your deferred benefit on age grounds, you can choose to receive a lower pension at that time in return for your spouse and/or children receiving a higher pension when you die.

You can choose to reduce your pension to 93% of the normal pension rate and, in return, your eligible spouse and/or children will receive a higher pension when you die (see the table on the previous page).

This option is not available if you retire on invalidity grounds or if you die while you're still a deferred benefit member of the CSS.

### **If you have no dependants**

If you don't have any dependants, a lump sum made up of your member contributions, super guarantee top-up and any productivity component will be paid to your estate.

For more information, see the **Death benefits** fact sheet available at [www.css.gov.au](http://www.css.gov.au) or call 1300 000 277.

## **4. Superannuation surcharge**

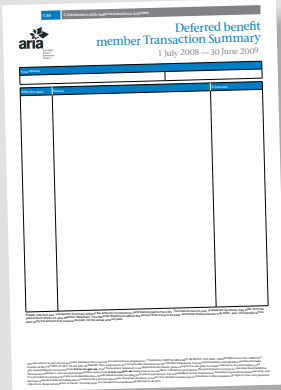
The Australian Government abolished the superannuation surcharge on 1 July 2005. However, you may still have to pay it in certain circumstances. For example, if your adjusted taxable income since 1996 has been higher than the annual thresholds, or you didn't provide your tax file number (TFN) to the CSS, you may have a surcharge debt in relation to certain employer contributions reported to the ATO up to and including the 2004/05 financial year. The ATO determines whether you've incurred a surcharge debt. If you have, the amount will be shown in the surcharge debt table on your Member Statement.

If you have a surcharge debt, you don't have to pay it now – it will be deducted from your CSS benefit when it's paid to you. If you want to, you can reduce your surcharge debt by making payments. Interest calculated at the 10-year Treasury Bond Rate will be applied to any outstanding balance of your surcharge debt account as on 30 June each year.

If the amount of surcharge shown in this section varies from the amount you were advised by the ATO, please contact the ATO on **13 10 20**.

# Transaction Summary

Your Transaction Summary shows transactions on your account between 1 July 2008 and 30 June 2009 including:



- > any payments (including member and productivity contributions, transfer values and super co-contributions) that were made to your account
- > monthly fund earnings allocated to your account
- > the management costs, fees and any other amount deducted directly from your account.

## The **Other management costs**

section outlines the approximate amount of management costs deducted from your investment that were not paid directly out of your account. These costs include fees paid to investment managers, custodians and other investment-related expenses.

These costs are calculated by applying the fund's indirect cost ratio (ICR) to your average account balance over the year. The ICR is the ratio of the fund's management costs to the total average net assets of the fund during 2008/09. There can be changes in underlying management costs during the year, so the fund's ICR is likely to change from year to year.

## **Additional explanation of fees and costs**

Any tax deductions are reflected in the investment return and not in the form of reduced fees or costs.

# Things you should know

## **Options for claiming your benefit**

Once you reach your minimum retiring age (generally 55), you can take your benefit in one of the following ways:

- > CPI-indexed pension and a lump sum of member and productivity components.
- > CPI-indexed pension and a non-indexed pension purchased with member and productivity components. The CPI-indexed pension is based on 2.5 times your basic contributions and fund earnings, multiplied by a factor that depends on your age at claim date.
- > CPI-indexed pension and a non-indexed pension purchased with your member component only and take your productivity component as a lump sum. If you're under the age of 60, and not permanently leaving the workforce, your productivity component must be paid into a rollover fund.
- > A lump sum, if you're an ex-provident account member and you claim your preserved (deferred) benefit on (or after) reaching the age of 60. The final amount is based on three times your basic contributions plus any supplementary contributions, fund earnings and any productivity component.

You can use the CSS **i-Estimator** to estimate your retirement benefit. You'll need an access number to use this service.

If you don't have an access number, or you've misplaced it, call **1300 000 277**.

For more information about this option, see [www.css.gov.au](http://www.css.gov.au) or call **1300 000 277**.

### **Minimum amount on exit**

Your minimum amount on exit (MAE) is a dollar amount that is guaranteed payable regardless of fund performance. This amount is contributions and earnings (your taxed components) to 30 June 2003 plus contributions (not including earnings) from 1 July 2003 to 30 June 2007.

This amount is member and productivity contributions, transfers from other funds and super co-contributions.

We developed the MAE to make sure a previous change in our earning allocation policy did not retrospectively affect members' accounts.

The taxed component of your benefit is affected by fund earnings and your MAE is the minimum benefit (of your taxed components) payable when you claim your benefit.

See the **Allocation of CSS fund earnings** fact sheet at [www.css.gov.au](http://www.css.gov.au) for more information.

### **Long-term performance**

Be aware that the long-term performance figures outlined in the enclosed insert are for the investment options as a whole and are not your personalised investment returns in CSS.

### **Are you contemplating or have you recently returned to eligible employment?**

If you're a CSS deferred member and you return to eligible employment, you can return to the CSS as a contributing member, provided your new employer participates in the CSS and you meet the eligibility requirements. Once you re-enter the CSS, you are no longer a deferred member.

If your new employer participates in the Public Sector Superannuation Scheme (PSS), you'll have a three-month period in which you can choose to transfer to the PSS defined benefit scheme with credits for your member, productivity and notional employer components. We recommend you seek financial advice and see our **CSS product disclosure statement** before making any decisions.

### **Feedback**

If you have a complaint, you can be sure it will be dealt with as quickly as possible.

#### **To register your complaint**

We want you to be completely satisfied with our service, but if you feel you need to make a complaint, just call **1300 000 277**.

If you're not satisfied with the response, ask to speak to a supervisor. If you still feel the issue has not been explained or resolved to your satisfaction, ask to be transferred to the Complaints Officer, or contact them direct in one of the following ways:

**Email:** complaints@css.gov.au  
**Phone:** 02 6272 9081  
**Fax:** 02 6272 9001  
**Post:** CSS Complaints Officer  
PO Box 22, Belconnen ACT 2616

### **If you're still not satisfied**

The Superannuation Complaints Tribunal is an independent arbitrator set up by the Australian Government to resolve members' complaints. For information about the tribunal, visit [www.sct.gov.au](http://www.sct.gov.au).

You can lodge a complaint with the tribunal free of charge if you're dissatisfied with our response or if we can't resolve your situation within 90 days. You can contact the tribunal in one of the following ways:

**Email:** info@sct.gov.au  
**Phone:** 1300 780 808  
**Fax:** 03 8635 5588  
**Post:** Superannuation Complaints Tribunal  
Locked Bag 3060, GPO Melbourne VIC 3001

### **This is important**

The information in this Member Statement Guide is general information only and has been prepared without taking into account your personal objectives, financial situation or needs. You should consider any advice in this Member Statement Guide in light of your personal objectives, financial situation or needs before acting on it. You may wish to contact a licensed financial planner to do this. If you are looking at acquiring a financial product, you should obtain a product disclosure statement and consider its contents before making any decisions.

This document is part of your periodic statement for your CSS super account and was prepared on 7 September 2009 by ARIA ABN: 48 882 817 243 AFSL: 238069 RSE Licence No: L0001397, Trustee of the CSS ABN: 19 415 776 361 RSE: R1004649. The components of your periodic statement are the Member Statement, Transaction Summary and Member Statement Guide. The Annual Report can be found at [www.css.gov.au](http://www.css.gov.au).

We are required to provide you with any additional information you may reasonably need to understand your investment in the CSS, including your benefit entitlements (such as death and invalidity benefits). Details of investment options that may be available to you are also available on request from ARIA. To access or request this information, please contact us at the details set out in the **Contact us** section of this Member Statement Guide.

# Contact us

If you're making decisions about your super, you can get yourself off to a good start by visiting [www.css.gov.au](http://www.css.gov.au) where you'll have easy access to:

- > our **product disclosure statement**
- > a glossary of terms
- > forms and publications
- > news and information
- > free **At Work for You** workshop dates, locations and booking facility
- > **member services online** where, with a secure access number, you can:
  - use the **CSS i-Estimator** (our online calculator) to estimate your benefit
  - update your address and contact details
  - view and download your Member Statement
  - pay surcharge via BPAY.

If you've misplaced or forgotten your secure access number, you can reset it in the **member services online** login area at [www.css.gov.au](http://www.css.gov.au) If you need help to do this, call us or send us an email.

**Email:** [members@css.gov.au](mailto:members@css.gov.au)

**Phone:** 1300 000 277

**TTY:** 02 6272 9827

**Fax:** 02 6272 9613

**Post:** CSS Member Services  
PO Box 22, Belconnen ACT 2616

For information about your investment and CSS governance, contact ARIA in one of the following ways:

**Email:** [secretary@aria.gov.au](mailto:secretary@aria.gov.au)

**Phone:** 02 6263 6999

**Fax:** 02 6263 6900

**Post:** ARIA  
GPO Box 1907  
Canberra ACT 2601